

# Singapore International Mediation Centre

Dispute Resolution for the 21<sup>st</sup> Century



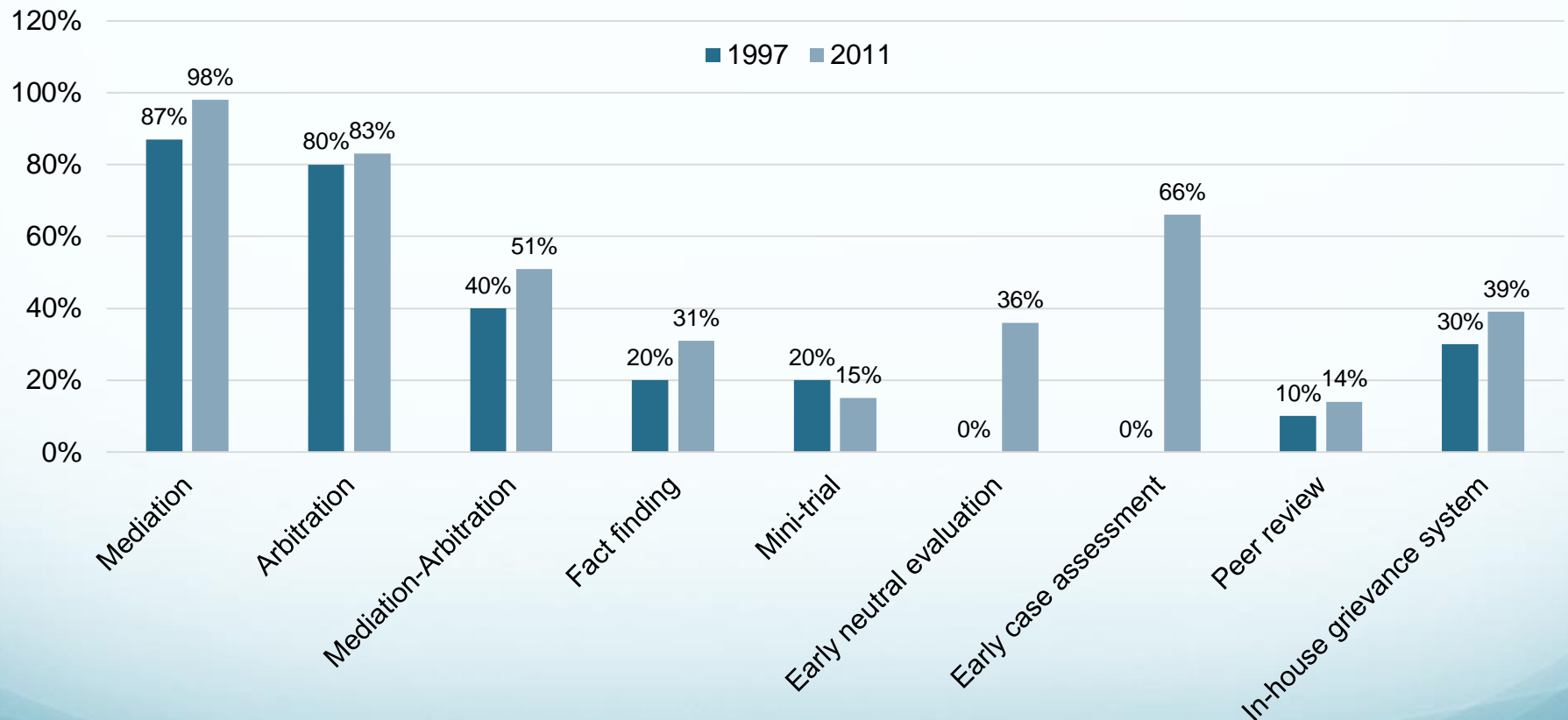
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# Fortune 1000 Companies

2013 – Living with ADR: Evolving Perceptions and Use of Mediation, Arbitration and Conflict Management in Fortune 1000 Corporations

Fortune 1000 Use of Forms of ADR in Prior 3 Years



Harvard Negotiation Law Review: "Living with ADR: Evolving Perceptions and Use of Mediation, Arbitration and Conflict Management in Fortune 1000 Corporations" (2013)



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# The Mediation Process



## Opening

- Mediator's introduction
- Parties' statements
- Agenda-setting

## Problem-solving

- Option generation
- Private Caucus

## Commitment

- Drafting of agreement
- Signing





# Advantages of Mediation

- Time and cost savings
- Confidentiality
- Certainty and finality





# Advantages of Mediation



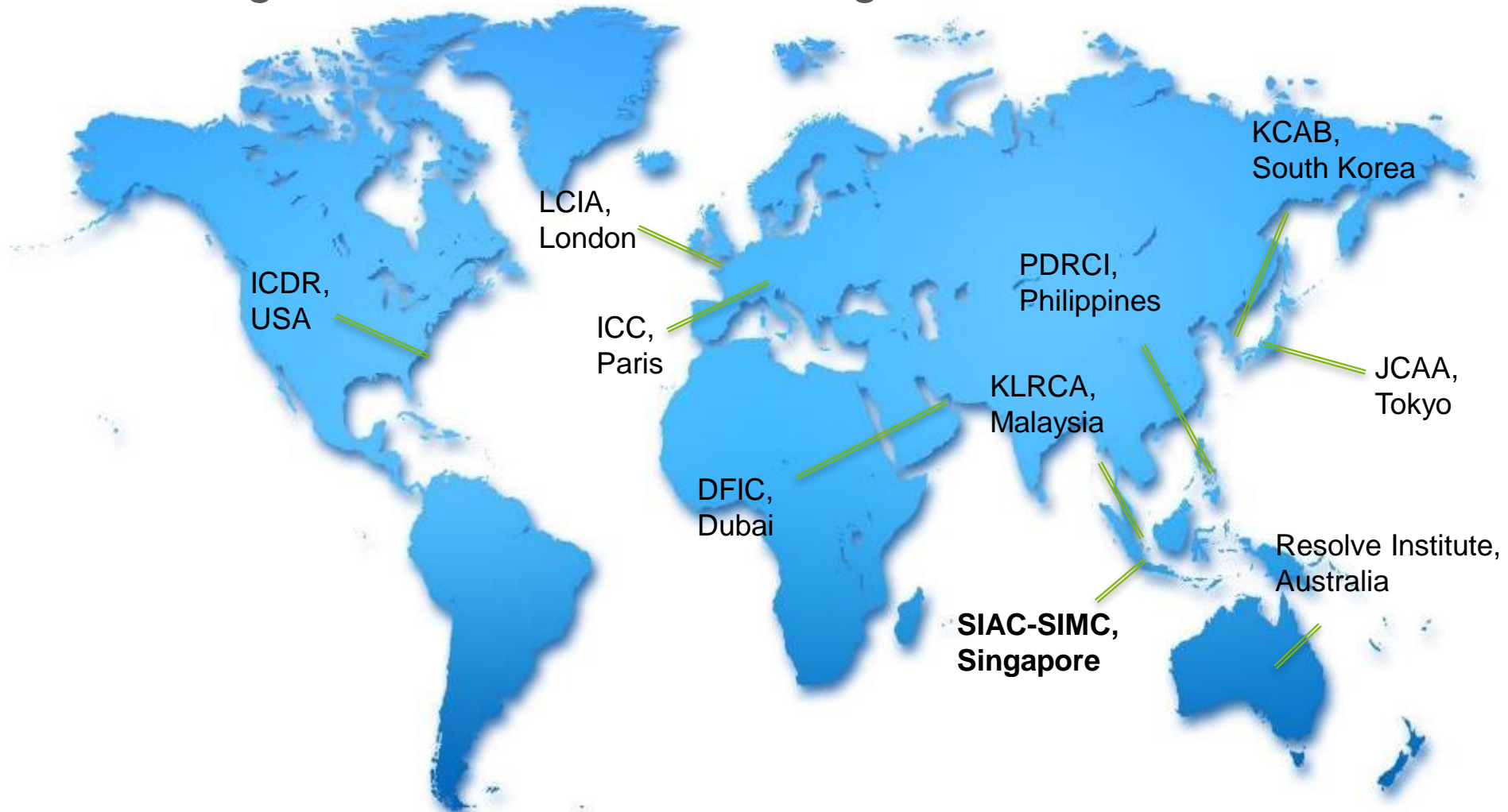
- Enables creative and flexible outcomes
- Sets foundation for better relationship
- Social harmony





# Growth of Mediation

Leading arbitration centres offering mediation services





# SIMC: A Preferred Venue for Mediation by Businesses

- Officially launched on 5 November 2014
- International Board of Directors comprised of eminent mediation and arbitration practitioners, business users and industry stakeholders
- Experience panel of more than 70 international mediators from 14 countries
- Panel of technical experts to support mediations





# SIMC's Panel of Mediators





# Professional Case Management

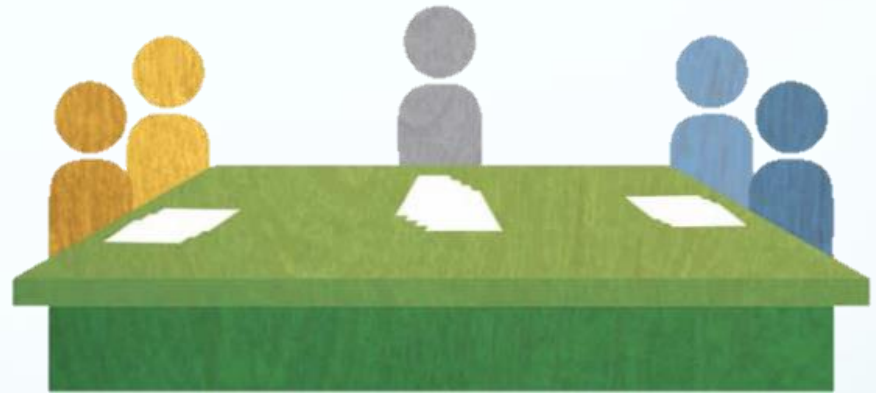
- Experienced and accredited secretariat
- Simple and transparent procedural rules
- Innovative technological systems
  - Online Case Filing
  - Cost Calculator
  - Mediator Search





# Diverse Mediation Services

- International commercial mediation
- Mediator recommendation and appointment
- Dispute boards
- In-house grievance management systems
- Arbitration-Mediation-Arbitration





# SIAC-SIMC Arb-Med-Arb Service



- The SIAC-SIMC Arb-Med-Arb Service is a **one-stop process** where parties attempt mediation in the course of arbitration proceedings
- If mediation is successful, parties may request their mediated settlement be made a **consent arbitral award enforceable under the New York Convention in over 150 countries**
- If mediation is unsuccessful, parties may **proceed with arbitration without delay**
- SIAC and SIMC provide **institutional support** throughout process





# Singapore Mediation Act

- SIMC is a “designated mediation service provider”
- Settlement agreement can be converted into a **consent order** by parties’ joint application
- Confidentiality of mediation communications are governed by the Act
- Restrictions on foreign counsel and mediators under the Legal Profession Act do not apply if the mediation is at the SIMC





# SIMC Statistics

New Case Filings: 43  
9 Arb-Med-Arb cases

2017 Settlement Rate: 85%

## Nature of cases:

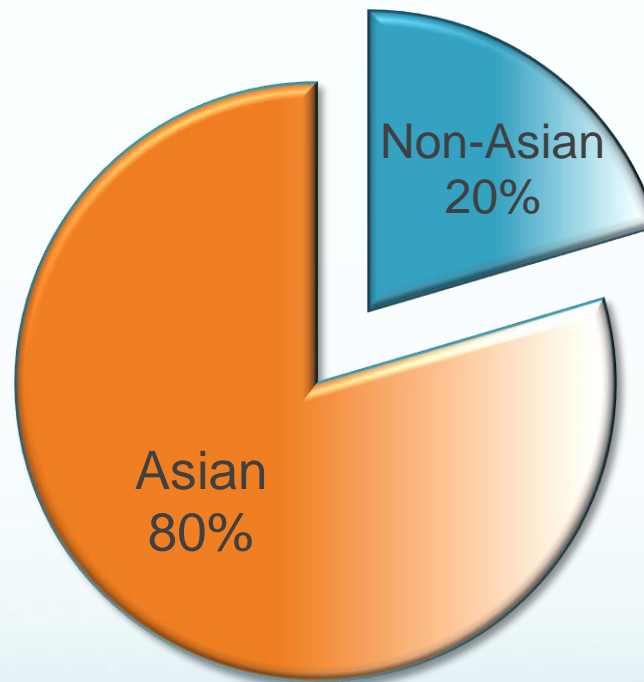
- Joint venture/  
partnership
- Construction
- Oil and gas shipping
- Sale/supply of  
goods and services
- Infrastructure
- Insurance
- Medical negligence
- Tenancy
- Aviation





# Recent Statistics

## Nationalities of Parties



Sums in dispute: S\$0.5 million to more than S\$600 million





# Thank you



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